



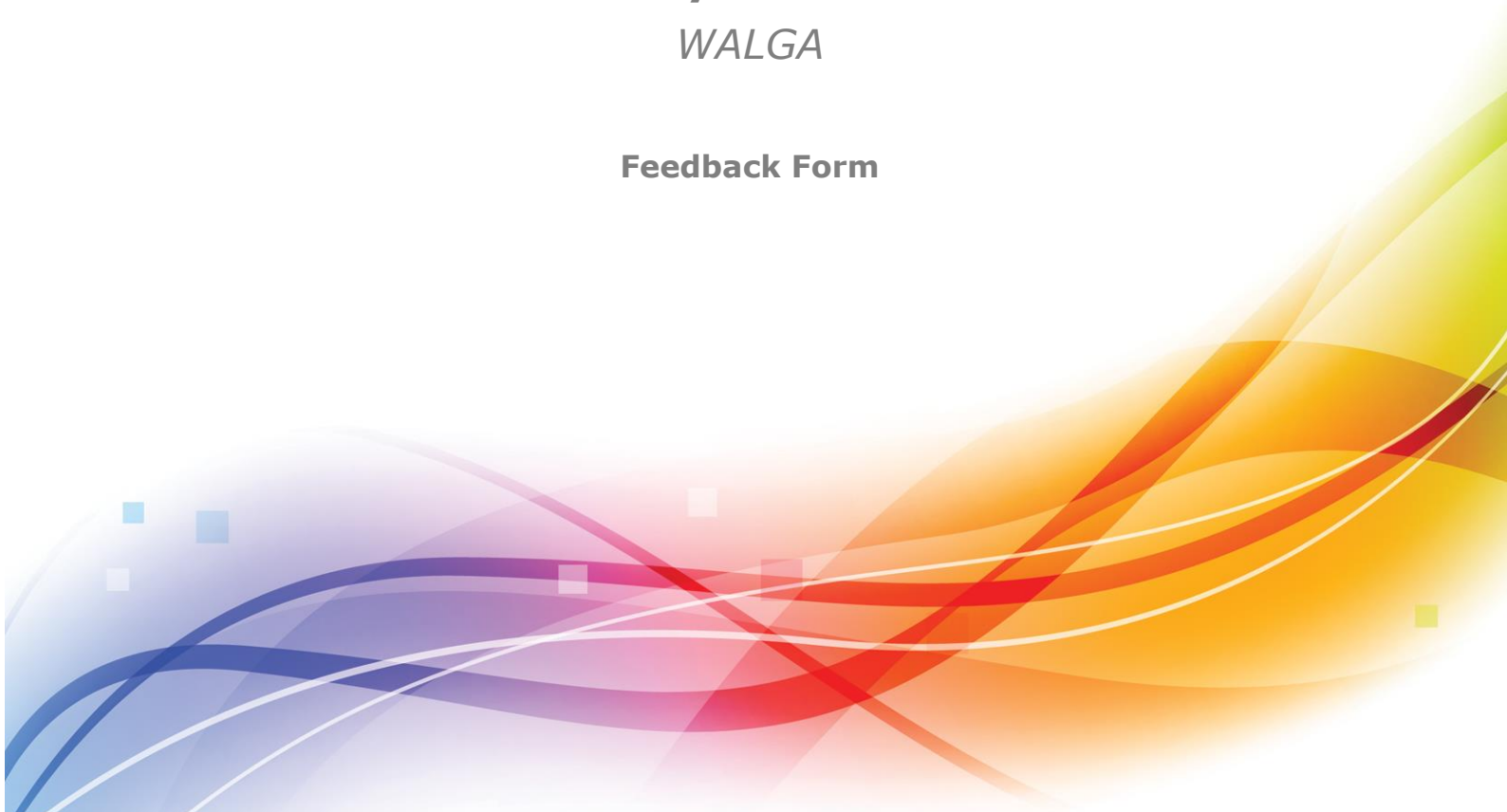
WALGA

WORKING FOR LOCAL GOVERNMENT

Public Library Services in 2025

WALGA

Feedback Form



AECgroup

Outcome Driven

Instructions

This *Feedback Form* accompanies the *Public Library Services in Western Australia Discussion Paper* to facilitate stakeholder responses to the questions posed in the Discussion Paper.

To make a submission in relation to the *Discussion Paper*, please complete this form and email publiclibrary2025@aecgrouppltd.com. Submissions should be received by **5pm, 1 May, 2015**. Submissions will inform the development of the *Strategic Vision and Framework for Western Australian Public Library Services* to be completed by June 2015. For further information regarding the *Discussion Paper* contact Allison Hailes at WALGA (ahailes@walga.asn.au).

Respondent details:

Name	
Position	
Organisation	
Phone	
Email	

1. Planning within context

Discussion question	Comments
How could the planning and delivery of public library services be better integrated with other council services at the local level?	
What opportunities are there for increased collaboration across sectors of government or other agencies to deliver public library services more effectively?	

2. Good governance

Discussion question	Comments
<p>What amendments to the Library Board of Western Australia Act 1951 and its Regulations (1985) would be required to support a new model of governance for public libraries in Western Australia to best support public library service provision?</p>	
<p>What changes are required to the state government funding model for public libraries to provide increased flexibility for local government?</p>	
<p>Can the existing level of funding for public libraries from local government be assured in the future?</p>	
<p>Are there alternate ways that library services provided from the state could be delivered?</p>	
<p>Are there alternative ways of delivering public library services to local communities in the future?</p>	
<p>What are the strategic priorities for public libraries in Western Australia over the next 10 years?</p>	

Discussion question	Comments
Do we need an agreement for collaborative action between the parties? If so, what should this agreement include?	
What governance structure will provide the best means of progressing the strategic direction? (Refer Appendix A of the Background Paper).	

3. Service delivery

Discussion question	Comments
<p>What library services and products will local government be able to deliver in the future? What will be free of charge to the user? What can attract a fee?</p>	
<p>What other opportunities does local government have to raise revenue to offset the costs of public library service delivery?</p>	
<p>What other opportunities are there for local councils to work together to provide more cost-effective library services?</p>	
<p>What will the future role of SLWA be in supporting differing size councils?</p>	
<p>Do all councils participating in the Exchange system get the best value for the money invested? Is there a better way of using the funds available?</p>	
<p>How could small and remote libraries be better supported in a cost effective way?</p>	

4. Optimising performance

Discussion question	Comments
<p>How do we develop a workforce that will meet future needs for service delivery? What skills and qualifications might we need in the future?</p>	
<p>What library services could be delivered by other agencies in the future?</p>	
<p>How could library staff resources be shared more effectively between LGAs at the local level in the future?</p>	
<p>What opportunities are there to rationalise or plan better for library infrastructure with neighbouring councils?</p>	
<p>What innovative options are there to better use or share library space in the future? Who could we partner with?</p>	
<p>What economies of scale or collaborative action for library service delivery need to be supported?</p>	
<p>What technology options should we pursue to enable library services to be delivered in the most cost-efficient way?</p>	

5. Positioning for the future

Discussion question	Comments
<p>What are the evolving models of service delivery in public libraries to meet changing needs? How can we support innovative models in WA?</p>	
<p>How do we ensure that library service delivery is customer driven and not capacity driven? How do we provide evidence of needs in planning for services and programs?</p>	
<p>What alternate options are there for delivering library community and cultural development programs and library programs supporting learning and literacy?</p>	
<p>How will public libraries most effectively market their social and economic value to decision makers and funders in the future?</p>	